



Serenity
Hospice Care

What is hospice care?

When facing a life-limiting illness, there may come a time when treatments intended to cure or slow the disease are no longer the right choice. Hospice care focuses on comfort, relieving pain and symptoms while providing compassionate support for both patients (including pediatric patients) and their loved ones.

Who provides the care and where?

Your hospice care team is tailored to your unique needs and may include a hospice physician, registered nurse case manager, certified nursing assistant, social worker, chaplain, nurse practitioner, trained volunteers, and massage therapist. Serenity provides care wherever patients call home, including private residences, assisted living communities, and skilled nursing facilities. When needed, patients may also receive care at our beautiful and unique Serenity Home in Oregon, IL. We serve patients and families needing short-term respite or inpatient care. Should you need it, our home may also be a place for your final days.

Who pays for hospice care?

Hospice care is covered by Medicare, Medicaid, and most private insurance plans. At Serenity, no one is turned away because of an inability to pay.

When should you call?

If you are wondering whether hospice is the right choice, it's the right time to call. Whether you are considering stopping curative treatment or simply have questions about your options, Serenity is here to help. We are available 24 hours a day, 7 days a week, 365 days a year.

For Over 40 Years, A Community-Based, Non-Profit Provider



Serenity
HOSPICE & HOME

815-732-2499

SerenityHospiceAndHome.org



Additional Services Provided By Serenity

Serious Illness / Palliative Care

Serious illness care, also known as palliative care, provides an extra layer of support and specialized medical care for people living with a serious illness. It focuses on relieving symptoms, managing stress, and improving quality of life for both patients and their families. Unlike hospice, serious illness/palliative care patients can still seek treatment(s).

Bereavement and Support Services

Serenity's services are available at no cost to anyone in our community experiencing grief or caring for a loved one. Whether you are seeking support as a caregiver, interested in a bereavement group, individual grief support, weekly drop-in opportunities, or creative and artistic gatherings that encourage healing and connection, you are welcome here.

Integrative Therapies

Serenity offers unique pain management opportunities through massage therapy, pet therapy, and more. These unique techniques help manage pain in a different way.

- Can be complementary to other pain management options.
- Provides a sense of peace and comfort.
- Less invasive approach.
- Enhances overall quality of life.

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Palliative Care *Serenity*

What is Palliative Care?

Palliative care with Serenity offers a different level of support. It is specialized medical care designed to improve the quality of life for individuals living with serious or chronic illnesses. Rather than replacing your current physicians or specialists, our palliative care team works alongside them to help manage symptoms such as pain, shortness of breath, fatigue, nausea, anxiety, and stress while addressing the emotional, social, and spiritual needs of both patients and their families.

Unlike hospice, palliative care is available at any stage of a serious illness and can be provided while you continue receiving treatments intended to cure your disease or prolong your life.

Our goal is to look at the whole person—not just a diagnosis. We help bring all aspects of your healthcare together, improve communication among your providers, and ensure your care plan aligns with what matters most to you. We are here to support you and your loved ones, helping you live as comfortably, confidently, and meaningfully as possible.

Where can I receive care?

We come to you—your home, or if you live in a skilled nursing or assisted living facility.

What insurance coverage do I need to have?

Medicare and most insurance companies cover our services.

Call us and let's review options.

A trusted community based non-profit provider.

Live More Fully. Feel Better. Stay Connected.



Serenity
PALLIATIVE CARE

815.881.1800

SerenityHospiceAndHome.org/palliative-care-services/



Palliative Care *Serenity*

Consider Palliative care if you or a loved one:

- **Feel overwhelmed by the number of specialists, appointments, and treatment plans.**
- **Would like help understanding your treatment options and making healthcare decisions.**
- **Need additional support coordinating your care and planning for the future.**
- **Have had repeated visits to the emergency room, urgent care, or hospital.**
- **Medications are frequently changing or becoming more difficult to manage.**
- **Unsure how to navigate a diagnosis or recent changes in health.**
- **Know someone with a serious illness who is wrestling with decisions about their long-term care?**



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