# Hospice Care Services

**COMPASSION · DIGNITY · CARE** 





Medicare/Medicaid Certified • Hospice Care is a Covered Benefit of Medicare/Medicaid, and Most Private Insurance



### About Us

Serenity is a leading **501(c)3**, **non-profit hospice and palliative care organization** dedicated to providing high-quality care for patients. With a strong commitment to excellence, innovation, and patient-centric care, we are **rated 5 stars by the Centers for Medicare and Medicaid Services** (CMS), and Serenity is an **Honors Elite award-winning organization** through HEALTHCAREfirst.

Serenity also provides **pediatric services** to support care for children.

# **Hospice Care**



#### **Specialized Care**

Serenity nurses are available **24/7, 365 days a year** to answer questions, take referrals and provide assistance. Certified staff provide specialized care including: physicians, NPs, RNs, CNAs, therapists, social workers, and chaplains.



#### Bereavement

**Grief counseling and support groups** are available for families, caregivers or anyone in the community who is experiencing loss.



#### **Integrative Therapies**

Serenity offers **music**, **virtual reality**, **massage**, **aromatherapy**, **pet**, **and more therapies** to help with patient care.



#### Locations and Serenity Home

Serenity serves nine counties in Illinois, including Boone, Carroll, DeKalb, Lee, Ogle, Stephenson, Whiteside, Winnebago, and the towns of Walnut and Ohio in Bureau County.

Serenity serves at private residences, nursing homes, and assisted living facilities.

Our **Serenity Home in Oregon, IL,** is an 8-bed facility designed with home comforts for both the patient and their family. **In-patient and respite services available.** 



#### Volunteers

Trained volunteers make friendly **visits** and provide **companionship**.



📀 1658 S. IL Route 2 • Oregon, IL 🛛 🚯 SerenityHospiceandHome.org 🛛 🖂

Call Us For A Consultation +815-732-2499

🔀 hospice@serenityhospiceandhome.org

# CMS 5 STAR RATING

Visit Our Website For More Photos









# SERENITY HOME

- HOME-LIKE FACILITY WITH 8 BEDS
- IN-PATIENT AND RESPITE SERVICES
- FAMILY DINING & KITCHEN AREAS
- FAMILY GATHERING AREA
- CHILDREN'S ROOM, CHAPEL

- GARDEN, TRAIL AND PAVILION ONSITE
- LANDSCAPED PATIO OUTSIDE EACH ROOM
- SERENITY HOME IS ALWAYS OPEN FOR VISITS
- FAMILY ALCOVE W/MURPHY BED IN EACH ROOM
- SHOWER & LAUNDRY AVAILABLE FOR GUESTS

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# Palliative Care Services

COMPASSION · DIGNITY · CARE





Medicare/Medicaid Certified • Palliative Care is a Covered Benefit of Medicare/Medicaid, and Most Private Insurance



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# **Palliative Care**



#### **Care Focus**

Palliative care focuses on pain relief and treating symptoms of a serious illness. Palliative care can also help patients manage medical treatments and symptoms related to an illness or treatment.



#### Is Palliative The Right Choice?

Palliative care could be the right choice if you are still pursuing curative treatments and would like **help with pain and symptom management,** as well as support in finding the right community resources to help you on your journey.



#### Providing Care In 9 Illinois Counties

Serenity provides care in Boone, Carroll, DeKalb, Lee, Ogle, Stephenson, Winnebago, Whiteside, and Bureau (towns of Walnut and Ohio).



#### Palliative Care Is Different

Palliative care differs from hospice care because the patient receiving palliative care **may pursue curative treatments**.



#### Qualifications

#### A person may receive palliative care

**regardless of life expectancy,** whereas a hospice patient must have a terminal diagnosis and a life expectancy of less than six months.



#### Support

Palliative care is supportive in nature; it can also be referred to as supportive care and **viewed as another layer of assistance for your well-being.** 

Call Us For A Consultation +815-881-1800 • Palliative Care Line



# CMS 5 STAR RATING



# Benefits

### OF PALLIATIVE CARE

- Improves quality of life, helping to ease symptoms.
- Support is provided along with curative treatments.
- Visits provided in your home by certified staff, including nurse practitioners, nurses, social workers, and chaplains.
- Palliative care can help the patient better understand their choices for medical treatment.

Call Us For A Consultation +815-881-1800 • Palliative Care Line Serenity Hospice & Home +815-732-2499 • Main Line



# SERENITY'S FAMILY OF SERVICES





Serving our community for 40 years!



BEREAVEMENT CENTER

131 N 3rd St. • Oregon, IL Open Mon.-Fri. • 8AM-4:30PM 815-732-4111

- Bereavement Groups
- Decorative Creations
- Furniture Upcycling
- Open To The Community

# The Shed is a unique gathering spot with a

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creative, organic growing group of people. Some who visit are grieving a loss, while others are there to help and engage in work together.

The Shed is open to the community, and projects are sold throughout the year. We would love for you to visit.



#### INTEGRATIVE THERAPIES

Serenity offers a variety of additional opportunities to manage the pain and stress that patients experience.

- Aromatherapy
- Bio-field Work
- Comfort Art
- Guided Meditation
- Massage Therapy
- Music Therapy
- Pet Therapy
- Reiki
- Virtual Reality

All therapies are complementary, providing a noninvasive sense of peace and comfort to enhance overall quality of life. 

#### ANGEL TREASURES RESALE SHOPS

Recycling clothing and other items helps the environment, and proceeds benefit the patients served by Serenity Hospice & Home.

Donate your items and find treasures continuously at any of our three locations.

#### Angel Treasures I

201 E Route 64 • Mt. Morris, IL Angel Treasures II

102 N Elida St. • Winnebago, IL

Angel Treasures III 847 N Galena Ave. • Dixon, IL

Second hand goods for first class care. Your donations and purchases directly help improve patient services!

## **CONTACT SERENITY HOSPICE & HOME :**

815-732-2499
hospice@serenityhospiceandhome.org

Find us on Facebook and Instagram





Serenity HOSPICE & HOME

Serving our community for 40 years! SERENITY'S FAMILY OF SERVICES



#### VOLUNTEER OPPORTUNITIES

Volunteers come from diverse backgrounds, but share a passion: the willingness to give of themselves.

Serenity has a variety of volunteer opportunities with flexible hours:

- Angel Treasures Resale Shops
- Baking
- Direct Patient Care
- Fundraising
- Landscaping
- Office and Clerical
- Sewing, Knitting, CrochetingThe Shed Bereavement
- CenterVeteran Services

To learn more, visit our volunteer page on the Serenity website.



#### FUNDRAISERS AND EVENTS

Serenity offers a number of fundraising and event opportunities throughout the year.

- Art Dash
- Garden Luncheon
- Golf Play Day
- Butterfly Release
- Annual Memorial Worship Service

In addition, community organizations often raise funds for Serenity through many different creative fundraisers!



Proudly serving those who served us, Serenity is a **We Honor Veterans Level 5** organization.

- Veteran to Veteran Volunteer Program
- Emotional and Spiritual Support to Veterans and Their Families
- Information Regarding Access to Resources and VA Benefits
- Unique Remembrance Opportunities and Personalized Ceremonies to Honor our Veterans

We have embraced our mission to serve America's Veterans. It is our way of saying thank you!

### **CONTACT SERENITY HOSPICE & HOME :**

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