Hospice Care Services

COMPASSION · DIGNITY · CARE



Serving our community for 40 years!



Medicare/Medicaid Certified • Hospice Care is a Covered Benefit of Medicare/Medicaid, and Most Private Insurance



About Us

Serenity is a leading 501(c)3, non-profit hospice and palliative care organization dedicated to providing high-quality care for patients. With a strong commitment to excellence, innovation, and patient-centric care, we are rated 5 stars by the Centers for Medicare and Medicaid Services (CMS), and Serenity is an Honors Elite award-winning organization through HEALTHCAREfirst.

Serenity also provides **pediatric services** to support care for children.

Hospice Care



Specialized Care

Serenity nurses are available 24/7, 365 days a year to answer questions, take referrals and provide assistance. Certified staff provide specialized care including: physicians, NPs, RNs, CNAs, therapists, social workers, and chaplains.



Bereavement

Grief counseling and support groups are available for families, caregivers or anyone in the community who is experiencing loss.



Integrative Therapies

Serenity offers music, virtual reality, massage, aromatherapy, pet, and more therapies to help with patient care.



Locations and Serenity Home

Serenity serves nine counties in Illinois, including Boone, Carroll, DeKalb, Lee, Ogle, Stephenson, Whiteside, Winnebago, and the towns of Walnut and Ohio in Bureau County.

Serenity serves at private residences, nursing homes, and assisted living facilities.

Our Serenity Home in Oregon, IL, is an 8-bed facility designed with home comforts for both the patient and their family. In-patient and respite services available.



Volunteers

Trained volunteers make friendly visits and provide companionship.

Call Us For A Consultation +815-732-2499



















SERENITY HOME

- HOME-LIKE FACILITY WITH 8 BEDS
- IN-PATIENT AND RESPITE SERVICES
- **FAMILY DINING & KITCHEN AREAS**
- **FAMILY GATHERING AREA**
- CHILDREN'S ROOM, CHAPEL

- GARDEN, TRAIL AND PAVILION ONSITE
- LANDSCAPED PATIO OUTSIDE EACH ROOM
- SERENITY HOME IS ALWAYS OPEN FOR VISITS
- FAMILY ALCOVE W/MURPHY BED IN EACH ROOM
- SHOWER & LAUNDRY AVAILABLE FOR GUESTS

Palliative Care Services

COMPASSION · DIGNITY · CARE





Medicare/Medicaid Certified • Palliative Care is a Covered Benefit of Medicare/Medicaid, and Most Private Insurance



About Us

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Palliative Care



Care Focus

Palliative care focuses on pain relief and treating symptoms of a serious illness.

Palliative care can also help patients manage medical treatments and symptoms related to an illness or treatment.



Is Palliative The Right Choice?

Palliative care could be the right choice if you are still pursuing curative treatments and would like help with pain and symptom management, as well as support in finding the right community resources to help you on your journey.



Providing Care In 9 Illinois Counties

Serenity provides care in Boone, Carroll, DeKalb, Lee, Ogle, Stephenson, Winnebago, Whiteside, and Bureau (towns of Walnut and Ohio).



Palliative Care Is Different

Palliative care differs from hospice care because the patient receiving palliative care may pursue curative treatments.



Qualifications

A person may receive palliative care regardless of life expectancy, whereas a hospice patient must have a terminal diagnosis and a life expectancy of less than six months.



Support

Palliative care is supportive in nature; it can also be referred to as supportive care and viewed as another layer of assistance for your well-being.

Call Us For A Consultation +815-881-1800 • Palliative Care Line













- Improves quality of life, helping to ease symptoms.
- Support is provided along with curative treatments.
- Visits provided in your home by certified staff, including nurse practitioners, nurses, social workers, and chaplains.
- Palliative care can help the patient better understand their choices for medical treatment.









SERENITY'S FAMILY OF SERVICES







Serving our community for 40 years!



THE SERENITY SHED **BEREAVEMENT CENTER**

131 N 3rd St. • Oregon, IL Open Mon.-Fri. • 8AM-4:30PM 815-732-4111

- **Bereavement Groups**
- **Decorative Creations**
- Furniture Upcycling
- Open To The Community

The Shed is a unique gathering spot with a creative, organic growing group of people. Some who visit are grieving a loss, while others are there to help and engage in work together.

The Shed is open to the community, and projects are sold throughout the year. We would love for you to visit.



INTEGRATIVE THERAPIES

Serenity offers a variety of additional opportunities to manage the pain and stress that patients experience.

- Aromatherapy
- **Bio-field Work**
- **Comfort Art**
- **Guided Meditation**
- Massage Therapy
- **Music Therapy**
- **Pet Therapy**
- Reiki
- Virtual Reality

All therapies are complementary, providing a noninvasive sense of peace and comfort to enhance overall quality of life.



ANGEL TREASURES RESALE SHOPS

Recycling clothing and other items helps the environment, and proceeds benefit the patients served by Serenity Hospice & Home.

Donate your items and find treasures continuously at any of our three locations.

Angel Treasures I

201 E Route 64 • Mt. Morris, IL

Angel Treasures II

102 N Elida St. • Winnebago, IL

Angel Treasures III

847 N Galena Ave. • Dixon, IL

Second hand goods for first class care. Your donations and purchases directly help improve patient services!

CONTACT SERENITY HOSPICE & HOME:

815-732-2499

March hospice@serenityhospiceandhome.org

f 😽 Find us on Facebook and Instagram

SerenityHospiceandHome.org







Serving our community for 40 years!

SERENITY'S FAMILY OF SERVICES



VOLUNTEER OPPORTUNITIES

Volunteers come from diverse backgrounds, but share a passion: the willingness to give of themselves.

Serenity has a variety of volunteer opportunities with flexible hours:

- Angel Treasures Resale Shops
- Baking
- Direct Patient Care
- Fundraising
- Landscaping
- Office and Clerical
- · Sewing, Knitting, Crocheting
- The Shed Bereavement Center
- Veteran Services

To learn more, visit our volunteer page on the Serenity website.



FUNDRAISERS AND EVENTS

Serenity offers a number of fundraising and event opportunities throughout the year.

- Art Dash
- Garden Luncheon
- Golf Play Day
- Butterfly Release
- Annual Memorial Worship Service

In addition, community organizations often raise funds for Serenity through many different creative fundraisers!



WE HONOR VETERANS

Proudly serving those who served us, Serenity is a **We Honor Veterans Level 5** organization.

- Veteran to Veteran Volunteer Program
- Emotional and Spiritual Support to Veterans and Their Families
- Information Regarding Access to Resources and VA Benefits
- Unique Remembrance Opportunities and Personalized Ceremonies to Honor our Veterans

We have embraced our mission to serve America's Veterans. It is our way of saying thank you!

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CONTACT SERENITY HOSPICE & HOME:

815-732-2499

f ind us on Facebook and Instagram

Machine hospice@serenityhospiceandhome.org

SerenityHospiceandHome.org



CMS 5 STAR **RATING**



SERENITY'S PEDIATRIC CARE

- Serenity actively accepts pediatric patients when most hospice organizations do not.
- · Serenity staff are engaged in ongoing education designed to meet the unique needs of pediatric patients.
- Hospice and palliative care services are available for pediatric patients.

SERENITY'S TIMELINE

- 1984 Ogle County Hospice Association is established as a community-based organization with the first office In Rochelle, IL.
- 1995 The organization becomes a full-service, Medicare/Medicaid certified hospice.
- 2001 The first of three Angel Treasures resale shops opens in Oregon, IL. in support of hospice Care.
- 2002 Ogle County Hospice Association Foundation is established.
- 2009 Serenity Home openED off route 2 in Oregon, IL. in April, and served 50 patients and their families.
- **2011** Our Name changed to Serenity Hospice & Home.
- 2012 Serenity formed an alliance with KSB Hospital after they dissolved their hospice services.
- **2014** Partnership started with The Village of Progress for textile recycling.
- 2015 Serenity opens innovative bereavement center, The Serenity Shed in downtown oregon, il.
- 2016 Serenity Hospice & Home receives accreditation by the Joint Commission. Angel Treasures II opens in Winnebago.
- 2017 Serenity builds administration building.
- 2018 Serenity establishes The Palliative Care Program and adds massage therapy as a service for patients.
- 2022 Serenity receives A 5-STAR RATING (HIGHEST) IN THE new CMS rating system for quality of care. Serenity adds music therapy & virtual reality to THE list of integrative therapies.
- 2023 Angel Treasures III is opened in Dixon.
- 2024 Serenity Hospice & Home Celebrates 40 years of service.







